#### Arlington Park Homeowners Association, Inc.

106 Regency Blvd. Greenville, NC 27834 Phone: 252.329.7368 Fax: 252.355.9641 www.russellpm.com

#### **Breakdown of Dues Paid**

The Board of Directors has provided the below a summary of what benefits Arlington Park homeowners receive from paying HOA dues assessments. The Arlington Park Board of Directors encourages you to read the Covenants and Bylaws thoroughly. If you have any questions about the legal documents, consult your attorney, the property management company, or Board members. It is the responsibility of the Arlington Park Board of Directors to establish a budget to cover the expenses of the Association and prioritize/approve how funds are spent on the behalf of the HOA and its members.

Assessment:	\$55.00 per month
Due Date:	1 <sup>st</sup> of the month

**Draft Date:** 15<sup>th</sup> of the month

**Late Fee:** \$10.00 applied on 21<sup>st</sup> of the month

#### **Dues Assessment Covers:**

Association Management Entrance Sign / Street Lights General Liability / Directors and Officers Insurance Landscaping of Common Areas Mailbox Station Maintenance (owners/residents are responsible for individual keys/locks) Maintenance of Private Street Perimeter Fence Maintenance

#### HOA Manager: Cali Hardee

Cali@russellpm.com 252-329-7368 ext 222

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## **Homeowner Information Sheet**

Property Address:	
Homeowner's Name:	
Spouse or Co-Owner's Name:	
Owner's Mailing Address:	
Telephone:	(Home)
	_(Work)
	_(Cell)
Email Address:	

It is very important that we receive this information for your benefit. This is general information needed by your Homeowners Association and will be filed in your personal file at Russell Property Management.

#### PLEASE MAIL, EMAIL, OR FAX TO US AS SOON AS POSSIBLE, THANK YOU!

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## **Draft Authorization**

I, \_\_\_\_\_, hereby authorize Russell Property

Management to charge my monthly dues assessment to the following account:

(Address for unit)

(Mailing address, if different from unit)

Draft Payable to (HOA name)

Date of first draft

Amount to be drafted each month

Please note:

\* If HOA dues assessments are increased, your draft will automatically be increased. Any special assessments or other charges will require written permission to draft, unless otherwise stated.

\*\* HOA dues will be drafted approximately 5 days before your associations late day. Draft date =  $15^{\text{th}}$  of month (unless falls on weekend or holiday), please allow 2-4 business days for your bank to process this transaction

Signature Date
Please <u>attach</u> a voided check

#### **Russell Property Management**

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HOA Member Portal:

Russell Property Management has a tab on our home page called "Homeowners Associations". Under this tab, is a menu selection called "HOA Members" that will bring you to the member portal. There is a short video about how to register and use the member portal. Once you are set up in the system, you can use the online HOA Member Portal until you sell your home.

To gain access to your account information, you will have to follow the process below:

- 1. Select the "Homeowners Associations" tab on the <u>www.russellpm.com</u> home page.
- 2. Select the "HOA Members" located within the top banner.
- 3. Enter the required information to sign in or click "Register Now" for first time users.
- 4. If your email address IS in our system, you will receive an email from <u>PropertyWeb@propertyboss.com</u> that will give you a temporary password. Cut and paste the temporary password into the sign-on screen.
- 5. If your email address is NOT in our system, your request to be added to the HOA member login must be processed by RPM staff and we will contact you the next business day by email to inform you that you can access your account online.
- 6. After logging on the first time with the temporary password, the system will ask you to change the password to a permanent password.
- 7. You may now access the HOA Member Login.

The Member Portal will allow members to:

a. View/change the contact and account information RPM has on file for you.

b. Create new work orders or inquire on the status of existing work orders for your home (if applicable).

c. Pay your dues or other charges online.

HOA members can use a VISA, MasterCard, Discover, American Express, Bank Debit Card (checking or savings) and bank account drafts to pay their dues or other charges online. RPM will charge a service fee in addition to the charges you owe. The service fees are:

Charging Method	Service Fee
Visa, MasterCard, Discover, Debit Cards	\$2.95, plus 3%
Bank drafts for checking/savings accounts	No fee in office; online fees may still apply

# EXAMPLE ONLY: THE AMOUNTS BELOW MAY NOT REPRESENT YOUR DUES AND SERVICE FEE AMOUNTS.

You want to pay your \$25.00 HOA dues online. If you use a Visa credit card, the total amount charged to your card will be \$28.79 (service fee of \$2.95, plus 3% of the transaction total).

You can also pay your dues with a credit or debit card at our office or over the phone. The same service fees above will apply. If you sign up for the recurring payment service on the website, service fees will apply.

If you would prefer to have your account automatically drafted by our office each month, there are no fees for this service. You must complete and return the attached draft form to establish this through our office.

You can access the HOA Member Portal via the <u>www.russellpm.com</u> website. For best display results, we recommend that you use Internet Explorer Version 8.0 or higher, Firefox, or Google Chrome. If you have any questions, please feel free to contact our office at 252.329.7368.

Thank you,

## **Russell Property Management**

### **ARLINGTON PARK HOA**

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Homeowners Association TENANT Information Sheet

Owner's Name and Mailing	g address:		 
Check the box to indicate if	f the property is		used as an investment
		or [	resided in by a family member
Property Manager:			 
Tenant's Name:			 
Tenant's Contact Information	on:		
	(Home)	_	(Work)
	(Cell)		(Email)
Tenant's Name:			
Tenant's Contact Information	on:		
	(Home)	_	 (Work)
	(Cell)		(Email)

Lease Term Dates:

If you have multiple tenants in one unit, please list information for all persons.

It is very important that we get this information for your benefit in case of an emergency. We ask that you update us each time a new tenant moves in. This is general information needed by your homeowners association and will be filed in your personal file in the homeowners association department of Russell Property Management.

\*\*Any owner who rents their house within Arlington Park should attach the "Crime Free Lease Addendum" to the lease agreement with their tenant/s. A copy is available through the management company.