## **Bucklin Homeowners Association Inc**

### **Breakdown of Dues Paid**

The Board of Directors has provided the below a summary of what benefits Bucklin homeowners receive from paying HOA dues assessments. The Bucklin Board of Directors encourages you to read the Covenants and Bylaws thoroughly. If you have any questions about the legal documents consult your attorney, the property management company, or Board members. It is the responsibility of the Bucklin Board of Directors to establish a budget to cover the expenses of the Association and prioritize/approve how funds are spent on the behalf of the HOA and its members.

**Dues Assessment:** \$200 per year

**Due Date:** January 1st

**Late:** 31<sup>st</sup> day of the year

**Late Fee:** 12% of assessment

**Dues Pay For:** -General Liability & Directors and Officers Insurance

-Maintain entrance berm running along London Church Road including

grass cutting, printing and mulch replacement.

-Maintain the two parcels located on the north side of Bucklin Drive. The

parcel numbers are 3724400983.000 and 3724-41-5079.000

**Professional Management** 

**HOA Manager:** Rebecca Carter

rebeccac@russellpm.com

252-329-7368

### Bucklin Homeowners Association Inc

106 Regency Blvd Greenville, NC 27834 Phone: 252.329.7368 Fax: 252.355.9641

www.russellpm.com

### **Homeowners Association Information Sheet**

Property Address:	
Homeowner's Name:	
Spouse or Co-Owner's Nam	ne:
Owner's Mailing Address:	
Telephone:	(Home)
	(Work)
	(Cell)
Email Address:	

It is very important that we receive this information for your benefit. This is general information needed by your homeowners association and will be filed in your personal file in the **HOA Manager's Office** at Russell Property Management.

PLEASE MAIL OR FAX TO US ASAP!
THANK YOU FOR YOUR TIME AND COOPERATION!

## Russell Property Management, Inc.

106 Regency Blvd Greenville, NC 27834

Phone: 252.329.7368 Fax: 252.355.9641

# **Draft Authorization**

<u>1,</u>	, hereby authorize Russell Property Management to
charge my monthly dues assessment to the	he following account:
(Address for unit)	(Mailing address, if different from unit)
Draft Payable to (HOA name)	
Date of first draft	
Amount to be drafted each month	
Any special assessments or other unless otherwise stated.  ** HOA dues will be drafted appr	ncreased, your draft will automatically be increased. charges will require written permission to draft, roximately 5 days before your association's late day. Falls on weekend or holiday), please allow 2-4 occss this transaction
Please	attach a voided check

### **Russell Property Management**

106 Regency Blvd. Greenville, NC 27834 Phone: 252.329.7368 Fax: 252.355.9641 www.russellpm.com

#### **HOA Member Portal:**

Russell Property Management has a tab on our home page called "Homeowners Associations". Under this tab, is a menu selection called "HOA Members" that will bring you to the member portal. There is a short video about how to register and use the member portal. Once you are set up in the system, you can use the online HOA Member Portal until you sell your home.

To gain access to your account information, you will have to follow the process below:

- 1. Select the "Homeowners Associations" tab on the www.russellpm.com home page.
- 2. Select the "HOA Members" located within the top banner.
- 3. Enter the required information to sign in or click "Register Now" for first time users.
- 4. If your email address IS in our system, you will receive an email from PropertyWeb@propertyboss.com that will give you a temporary password. Cut and paste the temporary password into the sign-on screen.
- 5. If your email address is NOT in our system, your request to be added to the HOA member login must be processed by RPM staff and we will contact you the next business day by email to inform you that you can access your account online.
- 6. After logging on the first time with the temporary password, the system will ask you to change the password to a permanent password.
- 7. You may now access the HOA Member Login.

The Member Portal will allow members to:

- a. View/change the contact and account information RPM has on file for you.
- b. Create new work orders or inquire on the status of existing work orders for your home (if applicable).
  - c. Pay your dues or other charges online.

HOA members can use a VISA, MasterCard, Discover, American Express, Bank Debit Card (checking or savings) and bank account drafts to pay their dues or other charges online. RPM will charge a service fee in addition to the charges you owe. There is a service fee for any payments made with a credit or debit card; this fee is \$2.95, plus <u>up to</u> 3.5 % of the full transaction. Mastercard and Visa charge 3%, Discover and American Express charge 3.5%.

EXAMPLE ONLY: THE AMOUNTS BELOW MAY NOT REPRESENT YOUR DUES AND SERVICE FEE AMOUNTS.

You want to pay your \$25.00 HOA dues online. If you use a Visa credit card, the total amount charged to your card will be \$28.79 (\$25 plus service fee of \$2.95, plus 3% of the transaction total).

You can also pay your dues with a credit or debit card at our office or over the phone. The same service fees above will apply. If you sign up for the recurring payment service on the website, service fees will apply.

If you would prefer to have your account automatically drafted by our office each month, there are no fees for this service. You must complete and return the attached draft form to establish this through our office.

You can access the HOA Member Portal via the <a href="www.russellpm.com">www.russellpm.com</a> website. For best display results, we recommend that you use Internet Explorer Version 8.0 or higher, Firefox, or Google Chrome. If you have any questions, please feel free to contact our office at 252.329.7368.

Thank you,

Russell Property Management