

## **TERMS OF SERVICE**

### **Terms of Service Statement for Text Numbers for Russell Property Management, Inc.**

Effective Date: 03/10/2026

Please read these terms carefully before using our service. By using the service, you agree to comply with these terms.

#### **1. *Service Description***

Our service allows you to receive and send text messages to and from a designated text number. These messages may include promotional offers, alerts, communication about community news, urgent notifications, events, and other content.

#### **2. *Consent to Receive Messages***

By using our service, you consent to receive text messages from us. Message and data rates may apply. Message frequency will vary.

#### **3. *Opt-Out***

You can opt out anytime by replying "STOP" to a message or reply "HELP" for more information.

#### **4. *Privacy***

We respect your privacy and use your information only to provide the service. For details, see our Privacy Policy.

#### **5. *Message Content***

Messages may include promotional offers, alerts, communication about community news, urgent notifications, events, and other content.

#### **6. *Support***

Contact us at [leasingmgr@russellpm.com](mailto:leasingmgr@russellpm.com) for assistance.

#### **7. *CTIA Compliance***

Our service complies with CTIA guidelines. Report concerns to us.

#### **8. *Changes to Terms***

We may update these Terms from time to time to reflect changes in our Service or applicable laws. We will notify you of any material changes to these Terms, and your continued use of the Service after such changes constitutes your acceptance of the revised Terms.

#### **9. *Termination***

We can terminate your access for violating these terms.

**10. *Governing Law***

These terms are governed by North Carolina/United States of America laws.

**11. *Contact***

For questions, contact us at [leasingmgr@russellpm.com](mailto:leasingmgr@russellpm.com).